



LVIZ Basketball Refund Policy

LVIZ BASKETBALL ACADEMY MEMBERSHIP (INDIVIDUAL PLAYER) REGISTRATIONS —CAMPS, CLINICS, AND INDIVIDUAL PROGRAM REGISTRATIONS

• **No refunds are automatic.** Withdrawals create fluctuating roster numbers, complicate program administration and organization, can contribute to the cancellation of a program, and negatively affect other LVIZ Basketball clients. All refunds must be approved by the Executive Director before being processed. Prompt notification accompanied with the reason for withdrawal is required for a withdrawing registrant to receive refund consideration. To submit withdrawal notification and request refund approval, contact Executive Director at vizzini@me.com

HOW REFUNDS ARE GIVEN:

- A maximum **100% refund** is available if a registration is **withdrawn at least fourteen days prior** to the start of a program along with Executive Director approval (Minus \$100 deposit for Academy's and \$50 for Camps). Instead of refund, athletes can request the **transfer** of their registration fee to another program at full price.
- A maximum **75% refund** is available if a registration is **withdrawn at least seven days prior** to the start of a program along with Executive Director approval. Instead of refund, athletes can request the **transfer** of their registration fee to another program.
- A maximum **50% refund** is available if a registration is **withdrawn within seven days** of the start date of a program along with Executive Director approval. Instead of refund, athletes can request the **transfer** of their registration fee to another program.
- **No refunds or transfers** are available **after the start of a program** for any reason if registrants miss part or all of their program. Registrants are responsible to make sure a program fits their qualifications, schedule, expectations, goals, and other preferences before they submit a registration.
- If a athlete withdraws his/her registration before or during a program due to **injury**, he/she may be eligible for refund. A refund request must be submitted with the date of injury and a valid doctor's note to receive refund consideration. If a refund is approved, the amount of the refund is determined by LVIZ Basketball Executive Director based on missed time due to injury.
- LVIZ Basketball members are not refunded for any reason if they **miss games, tournaments or practices**.

Approved transfer of fees from one LVIZ Basketball program to another may only occur 1x per calendar year.